

## 1.1 Personal Profile

### 1.1.1 Personal Details

**Name:** Dr. Duncan Shirandula

**Title/Qualification:** PhD in Hospitality Management

**Department:** Hospitality and Tourism Management

**Designation/Position:** Lecturer

**Email:** shirandula.duncan@ku.ac.ke

**Contact Address:** C/o Box 43844-00100 Nrb, Kenya

**Area of Specialization:**

-Hospitality Management

**Research Interests:**

- Innovation in Hospitality Management.

- Entrepreneurship in Hospitality Management.

- Contemporary issues in Hospitality Management

**Google Scholar:** Duncan Shirandula

**ORCID ID:** P-9234-2018



### 1.1.2 Academic & Professional Qualifications

Degree	Period
- Doctorate degree (Hospitality Management)	Sept. 2017-Dec 2022
- Master's degree in Hospitality Management	Sept. 2012-Dec. 2015
- Bachelor of Hotel and Hospitality Management (Hons)	Aug. 2008-Aug. 2012

### 1.1.3 Employment History

Job Title	Employer	Period
- Lecturer	Kenyatta university	Feb. 2023- current
- Tutorial Fellow	Kenyatta university	Sept. 2019- Jan. 2022
- Tutorial Fellow	Machakos University	Aug. 2016-Aug. 2019
- Part time Lecturer	Chuka University	Jan. 2016- Dec. 2016
- Part time Lecturer	Moi University	Sept. 2015- Apr. 2016

### 1.1.4 Achievements

- Attainment of First-Class Honours Degree (Aug. 2008-Aug. 2012)

## 1.2 Publications

### 1.2.1 Refereed Journals

**Shirandula, Duncan** (2021). Evaluation Methods of Entrepreneurship Education and acquisition of Entrepreneurial Skills among Hospitality Students. *Journal of technical education and training* 13 (4) p.118-128

**Shirandula, Duncan** (2020). Learning Resources of Entrepreneurship Education and Acquisition of Entrepreneurial Skills among Diploma Students of Hospitality Management in TVETS, Kenya. *Global Review of Research in Tourism, Hospitality and Leisure Management*. 6 (1) p.808-824

**Shirandula, Duncan and Mwawaza, Stella** (2018). A Review of Drivers of Technology Adoption in the Hospitality Industry in Kenya. Machakos University 1<sup>st</sup> Annual International Conference Proceedings

**Shirandula, Duncan and Barsullai Stella** (2017). Potential influence of ISO 9001: 2000 quality management principles on service quality in Kenya's hotel industry. *Current Issues in African Tourism Research* ISSN: 2518-0363, [S.l.], v. 1, n. 1, p. 9-15. ISSN 2518-0363. Available online at: <<http://onlinesciencejournals.com/index.php/atr/article>>

**Shirandula, Duncan; MAPELU, Isabela Cheloti; SEPULA, Michael** (2017). Relationship between gender and proactive work behaviour in the Kenyan hotel industry. *African Journal of Tourism Hospitality and Leisure Studies* ISSN: 2413-4120, [S.l.], v. 3, n. 1, p.1-5. ISSN 2413-4120. Available online at: <http://onlinesciencejournals.com/index.php/ajthls/article>>

Sepula, Michael and **Shirandula, Duncan** (2017). Influence of Customer Service on the Performance of Hospitality Enterprises: Lessons from Sunbird Tourism Limited in Malawi. *African Journal of Tourism, Hospitality and Leisure Studies* Vol 3 (1) PP 6-16, ISSN: 2413-4120. Available online at: <http://onlinesciencejournals.com/index.php/ajthls/index> 1.

### 1.2.2 Books and Books Chapters

**Shirandula, D.** (2017). Innovation barriers and Proactive Work Behaviour: Lessons from selected hotels in Nairobi city. Eldoret, Kenya: Utafiti Foundation. ISBN: 978-9966-26121-2

Kipkosgei, B. & **Shirandula**, D. (In Press). Continuous Improvement and Innovation During Covid-19 In East Africa: Implications for Future Tourism Policy and Planning: Springer

### **1.2.3 Conference/Workshop Papers**

#### **1.2.3.1 Conference Papers**

Relationship between Gender and Proactive Work Behaviour in the Kenyan Hotel Industry. Presented at the 10<sup>th</sup> ATLAS Africa conference: Africa's Tourism and Travel Competitiveness: Opportunities and challenges, held on 7<sup>th</sup> June 2017 at Moi University, Kenya.

Potential influence of ISO 9001: 2000 Quality Management Principles on Service Quality in Kenya's Hotel Industry. Presented at the Annual conference on Innovations for Advancement of Humanity, held on 14<sup>th</sup> June 2017 at Eldoret National Polytechnic, Kenya.

Endogenous Innovation Barriers and Proactive Work Behaviour in selected hotels in Nairobi, Kenya. Presented at the 14th Annual World Congress of the Academy for Global Business Advancement (AGBA), held on 23<sup>rd</sup> -25<sup>th</sup> November 2017 at Noble Hotel Eldoret, Kenya.

Potential influence of Curriculum on Entrepreneurial Skills among Hospitality Students in TIVET Institutions, Kenya: A Review of Literature. Presented at the 14th Annual World Congress of the Academy for Global Business Advancement (AGBA), held on 23<sup>rd</sup> -25<sup>th</sup> November 2017 at Noble Hotel Eldoret, Kenya.

A Review of Drivers of Technology Adoption in the Hospitality Industry in Kenya. Presented at the Machakos University 1<sup>st</sup> Annual International Conferences held on 17<sup>th</sup> -19<sup>th</sup> April, 2018 at Machakos University

Food Wastage in Hotels in Kenya: Interventions for Realization of Food Security. Presented at the Machakos University 2<sup>nd</sup> Annual International Conference, held on 24<sup>th</sup> -26<sup>th</sup> April 2019 at Machakos University

#### **1.2.4 Other Publications**

While at Machakos University, I contributed to writing of the following documents:

- Review of Hospitality and Tourism Curriculum (masters and undergraduate)
- Hospitality department's Bakery Production Business Plan
- Review of Machakos University statutes
- Machakos University Quality Assurance policy
- Machakos University Examination Management policy

At Kenyatta University, I have contributed to the writing of the following documents:

- Impact of COVID-19 on tourism in Kenya, the measures taken and recovery pathways (A research project commissioned by the National Tourism Crisis Steering Committee). Available at <https://www.ku.ac.ke/gtrcmc/wp-content/uploads/2020/11/Tourism-Research-Report-2020-Executive-Summary-JUNE-22.pdf>
- Review of Masters of Hospitality Management Curriculum
- Training Modules (BHT322: Hospitality Information Management Systems; HTM215: Food and Beverages Service I; BHT034: Food Service III and BHT031: Food Production II)

### **1.3 Conferences/Workshops/Seminars Attended**

#### **1.3.1 Conferences Attended**

The 5<sup>th</sup> International Business Research and Industrial Conference (IBRIC): Strategic Business Innovations and Policies for Sustainable Social and Economic Development, held on 22<sup>nd</sup> and 23<sup>rd</sup> June 2023 at Kenyatta University

The 1<sup>st</sup> Erasmus+ International Staff Week Conference: New Digitalization Era, European Neighbours and Diversity & Inclusion held Between 18<sup>th</sup> – 22<sup>nd</sup> July 2022 in Piraeus, Greece

The 10<sup>th</sup> ATLAS Africa conference: Africa's Tourism and Travel Competitiveness: Opportunities and challenges held on 7<sup>th</sup> June 2017 at Moi University, Kenya.

The Annual conference on Innovations for Advancement of Humanity held on 14<sup>th</sup> June 2017 at Eldoret National Polytechnic, Kenya.

The 14<sup>th</sup> Annual World Congress of the Academy for Global Business Advancement (AGBA) held on 23<sup>rd</sup> -25<sup>th</sup> November 2017 at Noble Hotel Eldoret, Kenya.

Machakos University 1<sup>st</sup> Annual International Conference, held on 17<sup>th</sup> -19<sup>th</sup> April 2018 at Machakos University

Machakos University 2<sup>nd</sup> Annual International Conference, held on 24<sup>th</sup> -26<sup>th</sup> April 2019 at Machakos University

#### **1.3.2 Workshops Attended**

- Hands on Grant Proposal Writing, held on 18th June 2019 held at Machakos University
- Role of Bio Safety Regulations in Kenya and Concerns in GMOs held on 12th June 2019 at Machakos University
- Research and Education Cloud services, held on 15th march 2019 at Machakos University

- Public lecture on Kenya National Qualifications Framework held on 6th Feb 2019 held at Machakos University
- Sanitation on Corruption Eradication, held on 10th December 2018 at Machakos University
- Open access and institutional repository, held on 25th sept 2018 at Machakos University
- How to respond to a call for Grant proposal Writing', held on 28th August 2018 held at Machakos University

### **1.3.3 Seminars Attended**

- The Young Change Makers Inter-University Seminar Inter-University Seminar Held in November 2022 at Kenyatta University
- The Young Change Makers Inter-University Seminar Inter-University Seminar Held on 30th November 2019 at Kenyatta University
- The Young Change Makers Inter-University Students Seminar on Sustainable Climate Change Adaptation through Sustainable Tourism held on 14<sup>th</sup> September 2019 at Chuka University.
- Facilitated an SPSS Retooling Seminar for Postgraduate students in the Department of Hospitality and Tourism held on 12<sup>th</sup> - 13<sup>th</sup> July 2019 at Kenyatta University
- Theme 'Using realist research to advance Transformation', held on 23<sup>rd</sup> April, 2019 at Machakos University

### **1.4 Community Service and Other Engagements**

- Judge, Ecowarrior Awards 2019 and 2022
- Administrator, Redeemed Gospel Church, Machakos County
- Kenyatta University Departmental representative to Eco tourism Kenya
- KAG Church Youth Mentor – Kakamega

### **1.5 Affiliations to Professional Bodies**

- Tourism Professional Association-Associate Member.
- Association for Tourism and Leisure Education and Research (ATLAS)

### **1.6 Administrative Positions Held**

#### **1.6.1 Recognized University Administrative Positions**

- Ag. Dean, School of Hospitality & Tourism Management, Machakos University (2017-2019)
- Examination coordinator, Department of Tourism and Hospitality, Kenyatta University (2021- current)